

TERMS & CONDITIONS

Gym facilities are for over 16's only. Teen Pay As You Go gym rates are for 16 and 17 year olds and gym usage is allowed until 9pm Monday to Thursday, 7pm Fridays and 5pm at the weekends and Bank Holidays. Proof of age required. Anyone under the age of 18 are not allowed to use free weights at any time until they have been shown by one of our gym instructors first. All Cardiovascular equipment and set weight machines are permitted if you are under 18.

Sauna/Steam room facilities are for over 16's only. There is no exception to this rule. If any customer is found pouring water on the sauna stove they will be held liable for the cost of any repair work needed and may have their membership cancelled without refund pending investigation by management. At no stage are customers permitted to pour water on the sauna stove.

Once we have GoTeamUp ready for use, Direct Debit Memberships will be allowed. Once you purchase a membership by direct debit you have signed into a rolling contract. A minimum of 12 months membership must be paid on a direct debit contract and payments will continue to be debited after the initial 12 month period until a letter or email has been submitted to Birr Leisure Centre confirming your wish to cancel your membership. The monthly charge is paid to Birr Leisure Centre by direct debit.

A pro-rata system is in place whereby depending on the date that you purchase the membership you must pay for the remainder of the current month before your direct debit starts in order to allow time for your bank to approve the direct debit.

If any direct debits are returned from your bank as unpaid, you must pay the amount owed to us in person plus a €10 administration fee.

Proof of age will be required to purchase all 16+, Student's, Jobseekers and OAP memberships. We will accept birth certificate, passport, age card or valid student card as proof of age.

Pay As You Go Users are not permitted to use the sauna/steam room facilities while there is a private booking in the pool.

A valid and current student card with photograph will be required for student memberships.

The membership and membership card can only be used by the named person(s) on the completed application form. Anyone found to have breached this rule will result in the immediate cancellation of the membership without refund. Lost membership cards of broken ones will be replaced at a cost of €5.00. If your card is faded it will be replaced free of charge once the damaged card is handed in to reception.

All members consent to having a photograph taken in reception to accompany their membership records for verification purposes only. Birr Leisure Centre will only use personal information and photographs in accordance with the Data Protection Acts, 1988 & 2003.

OAP memberships are for customers aged 60 years or older.

Lifeguards and gym instructors' instructions to be followed at all times.

Swimming rings are not permitted in the pool unless fitted with an internal seat.

No cameras, photographic equipment, outdoor footwear, food or beverages allowed in the pool area.

Non-swimmers should wear a buoyancy aid and stay within their own depth.

A health screening form must be completed before joining as a member using the centre.















Staffs on the day of your visit must be made aware of any health problems before using the facility.

Memberships can be frozen due to illness, however, any illness must be certified by a doctor.

All memberships are non-refundable. If, for a medical reason, membership can no longer be continued and the membership needs to be changed to another person, it will be at the discretion of management, and there will be an amendment charge.

If you have any existing medical conditions such as diabetes, epilepsy, heart conditions, asthma, or are pregnant, or on medication, please inform a member of staff.

Membership card must be produced on each visit, and all members must sign in on every occasion of the use of the facilities.

Hats must be worn by all at all times in the swimming pool. Appropriate swim costumes must be worn in the pool, sauna and steam room. We strongly advise all customers to wear flip-flops or other suitable foot protection in the changing rooms and pool area.

Swim nappies must be worn by all children who are not fully toilet trained.

Snorkels, flippers, masks and t-shirts are not permitted.

Customers are asked to shower before entering the pool and use a towel to wipe down machines in the gym after use.

Appropriate footwear and attire must be worn in the gym.

Membership valid only during public sessions in the pool.

Birr Leisure Centre accepts no responsibility for any belongings or personal items lost, stolen or damaged on the premises. It is the responsibility of each person to place all personal items in the lockers provided. Personal belongings found will be placed in lost property for seven days.

Persons under 11 years of age must be accompanied by an adult in the water with them at all times. Persons under 11 years of age not using the pool facility must also be accompanied by an adult over 18 at all times in all areas of the facility. There is no exception to this rule under any circumstances. Under no circumstances can infants in carrying seats be left unattended on the pool deck or in the viewing area.

No running, jumping, diving or acrobatics are permitted in the pool area.

Swim sessions start on the hour and operate on a first-come, first-served basis. Preference will not be given to members over non-members if a session is busy.

Membership does not include the cost of lessons or classes.

Public swim times vary regularly, and it is up to each customer to familiarise themselves with the swim timetable available in reception. Management reserves the right to alter the pool timetable at any time.

Management reserves the right at any time to vary these rules or subscription charges.

Management reserves the right to refuse admission.

The use of razors is not permitted anywhere within the Birr Leisure Centre building.

Photography or filming cannot be taken anywhere in the building to protect the privacy of all our customers.













